




The following items are installed on my computer:

 Bizagi Process Modeler	Bizagi Limited	2012-11-07	81.9 MB	2.4.0.4
 Microsoft .NET Framework 4 Client Profile	Microsoft Corporation	2011-05-18	38.8 MB	4.0.30319
 Microsoft .NET Framework 4 Extended	Microsoft Corporation	2011-05-18	51.9 MB	4.0.30319

Both Bizagi and Microsoft.Net are installed in the Program Files (x86) directory for Windows 7 64bit.

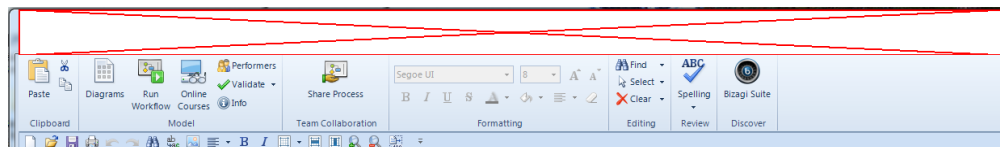
I probably did reboot immediately following the Bizagi upgrade to 2.4.0.4.

However, I have rebooted recently and still receive the errors.

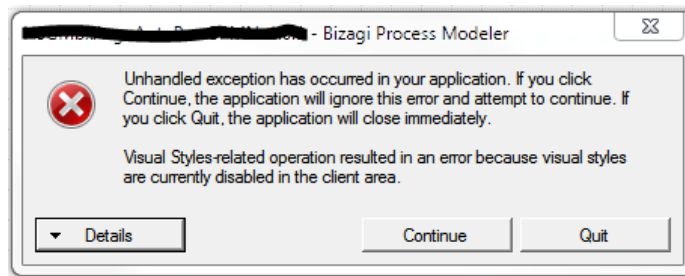
**Note:** I did not attempt to print a diagram prior to version 2.4.0.4.

Here are the steps I followed to print the diagram:

1. Open the Bizagi Modeler
2. Select the **File** tab
3. Select **Recent** in the File menu
4. Select a model from the **Recent Models** menu
5. The selected model opens with the main diagram visible and the **Home** tab active
  - a. If a different diagram is to be printed, select the diagram title of the diagram to be printed
6. Select the **File** menu
7. Select **Print** in the File menu
8. Select either **Print** or **Print Preview** in the Print menu (*either selection yields the following results*)
9. The following results occur when Step 8 is implemented by selecting either Print or Print Preview:
  - a. The header of the Bizagi Window changes to the following:



- a. The following error message is received:



10. Press any one of the following buttons – **Continue/Details/Quit/X** – no action results
11. Press **<CTRL> <ALT> <DELETE>**
12. Select **Start the Task Manager**
13. In the **Applications** tab, select the Bizagi model in the list of open applications with status Running
14. Press the **End Task** button
15. Bizagi is removed from the list of open applications
16. Press the **X** button to exit the Task Manager
17. The Bizagi Modeler has closed